



STATE OF MAINE
PUBLIC UTILITIES COMMISSION

Philip L. Bartlett, II
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R. Bruce Williamson
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Harry Lanphear
ADMINISTRATIVE DIRECTOR

CASD MEMO No. 2019-08

To: All Electric, Gas and Water Utilities

From: Shawn C. Brooks, Senior Consumer Assistance Specialist
Consumer Assistance & Safety Division (CASD)

Shawn C Brooks

Date: December 23, 2019

Re: PUC Closure, 12:00 Noon, December 24 - December 26, 2019

The PUC, along with all State of Maine offices, will be closed starting at 12:00 noon, December 24 through December 26, for the Christmas holiday. Commission rules [specifically, Ch. 815, Section 10(E) for gas and electric utilities and Ch. 660, Section 10(E) for water utilities], prohibit utilities from disconnecting customers on these days.

Given this, we ask that utilities refrain from disconnecting customers during this period, because customers will not be able to reach the CASD for assistance until December 27.

Thank you for your attention to the above, and best wishes of the season to you!

SB/kp